

Northwind Retail Group

Customer Service Record: Ticket #CS-20416

Customer contacted support about a delayed order. Please draft a reply and confirm the callback.

Contact Details

Full name	[REDACTED]
Email	[REDACTED]
Mobile	[REDACTED]
Order reference	ORDER-EXAMPLE-42

Summary

Customer [REDACTED] (cc: [REDACTED], [REDACTED]) also asked to be kept updated.
Please call [REDACTED] before 5pm.